



MONKEY LODGE PANAMA

CANCELLATION POLICY

Please read our reservation and cancellation policies below **before booking your room**. By confirming your reservation means you accept our reservation and cancellation terms. We are a small hotel with just a few rooms and our cancellation policies are quite strict, as we have little or no chance of reselling rooms in case you cancel last minute. So if you wish to make changes in your travel plans, please let us know at your earliest convenience so we will not have to charge you.

HOTEL POLICIES

-All our hotel bookings are arranged ahead of time. Any person failing to appear on the scheduled arrival day will not be refunded.

-In most cases, reservations paid by credit card or cash deposit will be refunded via PayPal (for international travelers) or wire transfer (for national travelers). For refunds processed by wire transfer, any associated wire transfer fee will be deducted from the overall refund amount. For refunds processed by wire transfer, any associated wire transfer fee will be deducted from the overall refund amount.

MODIFY YOUR BOOKING

Modify your dates at least 16 Days in advance of the start date of the arrival day of your booking without any charge. 15 days Prior to the arrival date of your stay, you can change your reservation dates for a non-refundable rebooking fee of \$50 (which must be collected at time of rebooking) plus any difference in stay price due to price increases or changes in travel season. Remember to ask for availability.

CANCELLATIONS & REFUNDS

If you need to cancel your booking, you should call Monkey Lodge Panama or your travel agent immediately, and then send notification in writing by email. Certain fees will apply, calculated as of the date Monkey Lodge Panama receives written notice of cancellation. We will process your cancellation/refund request within one to seven business days.

Whatsapp Number: (+507) 6781-9945

Email: info@monkeylodgepanama.com

FREE CANCELLATION

Cancel at least 91 Days in advance of the booking dates for a full refund.

CANCELLATION FEE SCHEDULE

90 to 61 days before the service: 25% of payments are non-refundable

60 to 31 days before the service: 50% of payments are non-refundable

30-0 days prior to service: 100% of payments are non-refundable

CANCELLED BOOKINGS

In the rare event that Monkey Lodge Panama must cancel a reservation, the guest will be notified immediately and will receive a full refund of payments made to Monkey Lodge Panama. Monkey Lodge Panama reserves the right to cancel any reservation for any reason. Monkey Lodge Panama is not responsible for expenses incurred by guests in preparing for a cancelled travel, including, but not limited to, nonrefundable airline tickets, visa fees, inoculations, equipment, etc.



No-shows and cancellations have a major affect on our ability to remain successful. Therefore, our cancellation policies must be strictly enforced.

TOURS AND ACTIVITIES

-All our tour schedules are arranged ahead of time. Any person failing to appear on the departure day will not be refunded.

-No refund will be given for any portions of the tour unused by the traveler after tour departure regardless of circumstances.

-In most cases, tours or activities paid by credit card or cash deposit will be refunded via PayPal (for international transactions) or wire transfer (for national transactions). For refunds processed by wire transfer, any associated wire transfer fee will be deducted from the overall refund amount. For refunds processed by wire transfer, any associated wire transfer fee will be deducted from the overall refund amount.

REBOOKING YOUR TOUR

Modify your dates at least 16 Days in advance of the start date of the tour or activity without any charge. 15 days Prior to the tour or activity date, you may change your tour or activity dates for a non-refundable rebooking fee of \$50 (which must be collected at time of rebooking) plus any difference in tour price due to price increases, changes in travel season or itinerary.

CANCELLATIONS & REFUNDS

If you need to cancel your tour or activity, you should call Monkey Lodge Panama or your travel agent immediately, and then send notification in writing by email. Certain fees will apply, calculated as of the date Monkey Lodge Panama receives written notice of cancellation. We will process your cancellation/refund request within one to seven business days.

Whatsapp Number: (+507) 6781-9945

Email: info@monkeylodgepanama.com

FREE CANCELLATION

Single Day Tours/Activities: Cancel at least 30 Days in advance of the start date of the tour or activity for a full refund.

CANCELLATION FEE SCHEDULE

29 to 16 days before the service: 50% of payments are non-refundable

15-0 days prior to service: 100% of payments are non-refundable

CANCELLED TOURS / ACTIVITIES

In the rare event that Monkey Lodge Panama must cancel a tour or activity, the guest will be notified immediately and will receive a full refund of payments made to Monkey Lodge Panama. Monkey Lodge Panama reserves the right to cancel any tour or activity for any reason. Monkey Lodge Panama is not responsible for expenses incurred by guests in preparing for a cancelled travel, including, but not limited to, nonrefundable airline tickets, visa fees, inoculations, equipment, etc.